

POLICY DOCUMENT

QUALITY AND SUSTAINABILITY

Our commitment to quality is fundamental to the way we do business, and we apply this notion across our entire company – end to end. We are committed to developing, implementing and maintaining a management system that drives continual improvement in everything we do.

Objectives

Quality is at the core of our business and embedded in the way we work. Our obsession for quality enables our team to consistently deliver service excellence to our customers and the projects we are contracted to operate on.

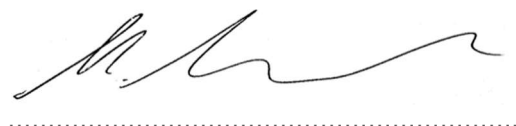
We consistently monitor, measure and analyse all areas of our business operations and strive to continuously improve all aspects within our business and services, focussing on:

- Building strong and healthy **relationships** with our people and customers;
- Ensuring on-time delivery of quality **services** and **products**;
- Driving innovation to enhance productivity and **efficiency**;
- Maintaining industry leading management **systems** and **processes**;
- Targeted high-level **development**.

Our senior leadership team periodically reviews this policy to ensure that these objectives remain consistent with our vision and mission statements, while remaining suitably adaptable to the nature of business processes throughout the organisation.

As an accredited company, we are committed to operating in line with all applicable legislation governing our business and our focus is to always exceed all legislative requirements. Our culture of supporting individual accountability has also enabled our team to meet the highest level of quality assurance, companywide.

The delivery of this policy will ensure that our business objectives are achieved and remain consistent with our vision and mission, to deliver sustainable outcomes that are valued by our clientele, communities and the industries we operation within.



Michael Adshead
Managing Director
Date: 25.07.24